



FRIENDLY CALL CORK

Service for People Living Alone in Cork

Friendly Call Cork, a free phone call service for people living alone, is available in the Cork City area to older people and anyone feeling lonely, isolated or vulnerable.

Friendly Call Cork is a free phone call service operating 5 days a week; Monday, Tuesday, Wednesday, Thursday & Friday and will check that all is well with you or a loved one.

Friendly Call Cork

**Cork City Partnership Gurrabraher Outreach Office
Parochial Hall, Knockfree Avenue, Churchfield, CORK**

Mob. 087 636 6407 or Tel. 021 430 1700

E-mail Brenda.Barry@partnershipcork.ie





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What is Friendly Call

- Friendly Call is a FREE Service providing a phone call 5 days a week; Mon - Fri
- Your Friendly Caller will chat to you about your day and will check on how you are feeling
- The service provides friendship and security making you feel safer at home
- If you do not answer the phone, the Friendly Caller will phone a member of your family, neighbour or friend

The Friendly Call Service is available to:

- Older People or Individuals who may feel lonely, isolated and vulnerable
- People with Chronic Illness
- Anyone who cannot engage in an active way in the wider community

Complete Application Form and return to:

**Friendly Call Cork, Cork City Partnership Gurrabraher Outreach Office
Parochial Hall, Knockfree Avenue, Churchfield, CORK**



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CLIENT APPLICATION FORM

1. ABOUT YOU

Surname: _____ First Name: _____

Telephone No: _____ Date of Birth: _____

Address: _____

Do you normally live alone? (Please tick) Yes No

2. ABOUT YOUR HEALTH?

(a) Are you on any medication? (Please tick) Yes No

(b) Do you suffer from any of the following? (Please tick)

Hearing Difficulties

Sight difficulties

Speech Difficulties

Mobility Difficulties

(c) Are there any other details about your health that you want us to know? _____

3. ABOUT YOUR CONTACTS:

Please list below the names, addresses and telephone numbers of two friends or relatives who are prepared to accept responsibility to check on you if your telephone is not answered when we call. (It would be helpful if one of these contacts is a key holder who has access to your home.)

First Contact

Name: _____ Keyholder? Yes No

Address: _____

Phone No. _____ What is their relationship to you? _____

Second Contact:

Name: _____ Keyholder? Yes No

Address: _____

Phone No. _____ What is their relationship to you? _____



4. ABOUT YOUR CALL

Friendly Call Cork will operate between the hours of 9.30am and 4.00pm. Please indicate a suitable time to receive your call.

_____AM/PM

5. ABOUT THE REFERRAL

Who referred you to the "Friendly Call Service"? _____

6. ABOUT YOUR DOCTOR

Please give the name, address and telephone number of your doctor.

Name: _____

Address: _____

Tel. No. _____

AUTHORISATION

I wish to have my name included in the list of those who receive a telephone call each day from the "Friendly Call Service".

I agree that a Friendly Call Service representative is authorised by me if he/she thinks it is desirable to communicate with my doctor or the persons whose names I have given as contacts overleaf.

I agree that if my application is accepted, I shall at all times inform "Friendly Call Service" when my telephone will not be answered at the pre-arranged time.

This is a voluntary community service with no statutory responsibility for this area and is under no legal obligation to provide this service.

Signed: _____ Date: _____

FOR OFFICAL USE ONLY

Date Application Received

Date Client Contacted

Approximate Hour of Call

Commencement Date

Signed/Dated

Manager/Supervisor Signature