

# CORK CITY PARTNERSHIP WEEKLY BULLETIN UPDATE

## Cork City Partnership Friendly Call Service

Cork City Partnership Friendly Call Service is a free phone call service for people living alone and is available to older people and anyone feeling lonely, isolated. Friendly Call operates 5 days a week. We have significantly increased the capacity of Friendly Call to respond to increased demand during the current crisis. We now have over 300 clients now and a range of volunteers from CCP and other agencies who make the calls all of whom are doing wonderful work with FC at the moment. Our team will ring individuals to check in with them and ensure that they are ok and chat to them about their worries and arrange practical supports where possible. If you know anyone who would benefit from this service please contact Brenda Barry on 087 76366407 or [Brenda.Barry@partnershipcork.ie](mailto:Brenda.Barry@partnershipcork.ie)



**CCP was delighted to get a visit this week from the Lord Mayor, Cllr. John Sheehan acknowledging the importance of the Friendly Call Service**

## The Seniors Alert Scheme

Provides grant support for the supply of alarm equipment to enable older people of limited means to continue to live securely in their homes. The grant assistance for this scheme is made available through Cork City Partnership. We are continuing to process applications for the alarms during the crisis. If you need further information or would like to apply for an alarm, please contact: CCP Office, Heron House on 021 4302310 or CCP Office, Knocknaheeny on 021 4399503. Please post completed application forms to Cork City Partnership, Level 1, Heron House, Blackpool Retail Park, Cork.

## Employment/Self employment supports

CCP has 11 employment specialists who are working with people who are currently clients of the company but also anyone who has lost their job and needs advice on social welfare payments, CV preparation, job opportunities and a friendly voice at the end of the line, we would love to hear from you.

We also have two enterprise officers, who will provide support advice and guidance to any self employed person who is struggling to stay open or whose business has



**Hats off to Jackie Daly from CCP who having heard that one of our FC clients who is in his 90's was on his own for his birthday delivered a cake to his door to celebrate the occasion**

### Local / National Supports

Local authorities across the country have been tasked with coordinating the community response to the Covid-19 crisis. A Covid-19 Community Response Forum (CRF) is now in place in Cork to ensure that vulnerable members of the community or those living alone can access vital; grocery, medicine and fuel deliveries and social care supports.

**A dedicated helpline is available from 8am-8pm, seven days a week. The Cork City Covid-19 CRF helpline is 1800-222-226. Support can also be accessed via [covidsupport@corkcity.ie](mailto:covidsupport@corkcity.ie)**

closed, please contact us and ask for Tony or Yvonne. Please contact CCP on 021 4302310

### Useful links

- If you wish to apply for a Covid19 social welfare payment please go online to [www.services.mywelfare.ie](http://www.services.mywelfare.ie)
- If you are an older person please contact the Irish Red Cross /Alone to avail of a once off grant of €500 to replace small items of equipment in your home during this isolation phase. Go to [www.redcross.ie](http://www.redcross.ie) to download the application form.
- [www.revenue.ie](http://www.revenue.ie) have a lot of useful information about payments to employers who are retaining staff
- [www.hse.ie](http://www.hse.ie) for all health related queries, particularly in relation to COVID19
- Women's Aid helpline is 1800341900 if you are experiencing domestic violence or go on [www.womensaid.ie](http://www.womensaid.ie) to chat online and get support, you can also contact SafeIreland.ie for information on local supports in your area.
- NALA helpline for people with literacy and numeracy problems have a free phone and online service to support people cope with the overwhelming amount of information on 1800 20 20 65 or [www.nala.ie](http://www.nala.ie)
- Money Advice Bureau, MABS are there to help and give advice if you are struggling financially as a result of COVID19, MABS helpline is 0761072000 or [www.mabs.ie](http://www.mabs.ie)
- Contact An Garda Síochána at any local station to get support from the Community Gardaí at this time who are helping out in lots of ways around the city.
- An Post are offering a number of services to those who are cocooning at present such as 'Request a Check-In'. Please visit [www.anpost.ie](http://www.anpost.ie) for further information

CCP continues to work closely with all its clients during this difficult time for people.

Cork City Partnership 021 4302310  
[info@partnershipcork.ie](mailto:info@partnershipcork.ie)



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